



Process 3 – Quality Policy and Communication Clause 5.2.1 and 5.2.2

Amtek Engineering Solutions Ltd established in May 2000 is a leading supplier of Mechanical Engineering Design and Consultancy Services including:

- Investigation and report writing
- Specification writing
- Analysis using Finite Element and reporting
- Computer Aided Design (CAD)
- Inclusion of relevant legal, statutory legislation and design codes in our product

Located on the south coast of England, the customer base is UK wide and includes local businesses and major global organisations specialising in Aerospace, Offshore, Subsea, Nuclear and Automotive industry sectors.

We establish, amend and improve our policies and objectives to ensure they remain appropriate to our operations, customer requirements and expectations and relevant legislation and codes of practice. It is our policy to meet and exceed all client and legal requirements to ensure that customers are fully satisfied with the quality of our services.

We do this by considering the needs and expectations of our:

- Customers expectations in terms of quality, price and on time delivery.
- Staff expectations for recognition and reward, development and training.
- Training providers, Universities and Engineering Institutions.
- Society expectations - environmental considerations, ethical principles, compliance with legal and statutory regulations and the Institution codes of conduct.

We ensure that every member of staff is familiar and competent to carry out the tasks applicable to their area of work in order to minimise the likelihood of failing to meet quality requirements, we are:

- Committed to increasing our capabilities with staff qualifications, training and recognition with the leading industry institutions.
- Committed to recruitment and training of the best Engineering Graduates to manage and develop future engineers at senior level.

A copy of this policy is available to all members of staff and any interested party on our website www.amtek-group.co.uk